



Quality Policy

TMM Group aims to consistently deliver high quality products and services in a safe, cost effective and sustainable manner to support our clients' requirements and expectations by adopting the management system approach defined in the AS/NZS ISO 9001 standard.

The objectives of this policy are to provide a:

- Commitment to continual improvement of the TMM Quality Management System; and
- Framework for setting and reviewing quality objectives and targets
- Maintaining, monitoring, reviewing and continually improving our Quality Management System in conformance with the requirements of AS/NZS ISO 9001 standard
- Providing sufficient and suitable resources to implement and maintain our Quality Management System
- Educating and training our people in order to continually improve skills, awareness and knowledge of quality issues and current practices
- Establishing and reviewing quality performance objectives and targets
- Communicating performance to assist with continual improvement
- Identifying, reporting, investigating and resolving all non-conformances and taking action to prevent recurrence
- Ensuring this policy is readily available to clients, staff, contractors and members of the general public

TMM Group is committed to achieving this by:

- Complying with all applicable statutory obligations
- Meeting or exceeding our client's expectations

A handwritten signature in black ink, appearing to read 'C. O'Hehir'.

Carl O'Hehir

Chief Executive Officer
March 2015

Quality is a key component of TMM Group's success.

It is vital that all employees and subcontractors conduct their work in a manner that does not compromise the company's policies and values.